

Case Study



Trustpoint.One saves time
and costs in eDiscovery process
with machine translation



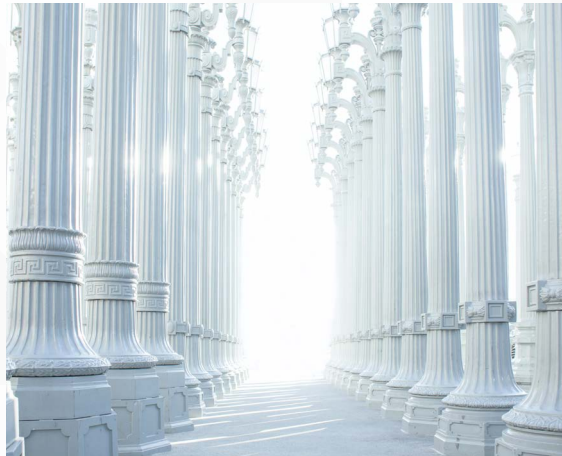
Machine translation positively impacts changing workflows in Truspoint.One's foreign-language review

Trustpoint is a market leader in business and legal solutions with core expertise in eDiscovery and translation.



Challenges

Trustpoint was eager to reduce the time and cost associated with a large multilingual project that involved tight deadlines on documents and spanned various countries, continents and time zones. This would mean creating best practices for analyzing foreign-language data sets, structuring keyword searches, and creating time and security advantages by doing batch translations within the company's Relativity hosting environment.



Solution

Trustpoint turned to us for a high-quality machine translation (MT) solution with broad European and Asian language availability, efficient processing of large batches of documents, compatibility with all relevant file types and preservation of source formatting.

Importantly, we also provided secure access to Relativity via our connector, which allows for documents to be translated from any language on the fly. After the initial MT, Trustpoint's internal team provided a more formal human translation for hundreds of the 'hot docs'.

Results



Seamless review workflow with immediate turnarounds



Over 250,000 pages translated across multiple languages in 2 months



Approximately 35% cost/time savings over recruiting a team of native-speaking reviewers



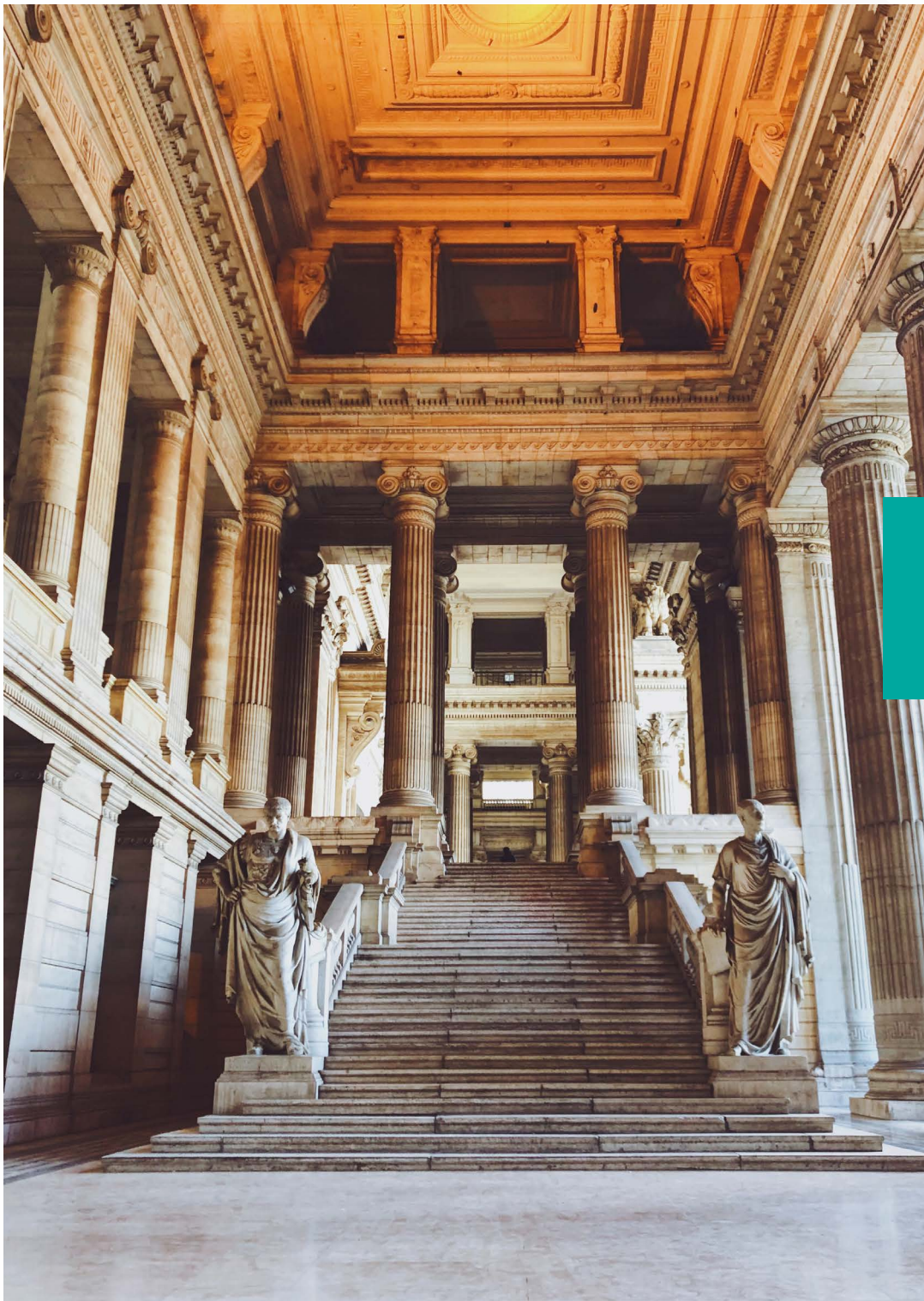
Absolute information security thanks to our Relativity connector

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RWS's machine translation technology has been an important part of our document review workflow for some time now. The Relativity connector, combined with our own processes, has helped us to better service our growing client base on multilingual matters. The RWS support team have been very responsive to the inevitable surprises of such legal matters, and we look forward to working with them for years to come.

Jim Moore, Senior Vice President, Trustpoint.One





Language Weaver, by RWS, is the world's most powerful, comprehensive and adaptable neural machine translation platform. We provide secure enterprise machine translation solutions, adapted to your content – empowering you to communicate without language barriers.

Want to find out more?
languageweaver.com

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, financial services, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

For further information, please visit: www.rws.com

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